



CITISTAT
DEPARTMENT OF HOUSING
AND COMMUNITY DEVELOPMENT
 CitiStat Reporting Period: February 3, 2001 through February 16, 2001

Commissioner: Paul T. Graziano

Appointment Date: November 1, 2000

Deputy Commissioner (Code Enforcement): Denise Duval

Housing Inspection: Donna Johnson

Legal Enforcement: Michael Braverman

Construction & Building Inspection: Di Di Elmenshawy

Deputy Commissioner (Operations): Otis Rolley III

Administration: Bill Colbert (Budgeting), Anu Gadhia (Personnel), Stephen Janes(CDBG)

Community Service: Leslie Leitch(Homeless Serv), Ann Boyd-Ivey(Daycare)

Carlethea Johnson (Headstart), Reggie Scriber(Neighborhood S.C.)

Commercial Revitalization: Kevin Malachi

Neighborhood Revitalization: JoAnn Copes



PERSONNEL	2/3		
	FY2001	2/16	FY2000
	Budget.	Filled	Budget
Commissioner's Office	17	17	22
Housing Inspection	200	180	200
Legal Enforcement	4	3	4
Construction & Building Inspection	85	69	85
Administration	39	30	32
Community Service	183	125	184
Commercial Revitalization	6	5	0
Neighborhood Revitalization	56	49	57
	590	478	584

ANNUAL BUDGET

	FY2001	Jan YTD	%
Commissioner's Office	\$2,013,434	\$1,126,662	56%
Housing Inspection	\$9,968,100	\$5,232,506	52%
Legal Enforcement	\$1,008,211	\$442,391	44%
Construction & Building Inspect.	\$5,221,572	\$2,589,336	50%
Administration	\$2,159,334	\$1,069,025	50%
Community Service	\$10,326,563	\$4,733,513	46%
Commercial Revitalization	\$322,159	\$161,901	50%
Neighborhood Revitalization	\$3,261,993	\$1,759,705	54%
	\$34,281,366	\$17,115,038	50%

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	2/3-2/16	% Change	Average	Minimum	Maximum	Total	Periods
OVERTIME (HOURS)	108.1	69.0	115.0	106.3	(7.6%)	329.8	69.0	693.4	5,277.5	16
Commissioner's Office	15.0	6.0	5.5	11.0	100.0%	9.9	0.0	16.8	157.8	16
Housing Inspection	14.6	5.0	6.5	4.3	(34.3%)	36.9	3.1	96.8	589.8	16
Legal Enforcement	0.0	0.0	0.0	0.0	-	0.5	0.0	4.0	8.0	16
Construction & Building Inspection	50.5	40.0	64.5	49.5	(23.3%)	77.0	38.0	152.0	1,232.0	16
Administration	0.0	0.0	0.0	0.0	-	0.4	0.0	7.0	7.0	16
Community Service	28.0	18.0	38.5	41.5	7.8%	201.4	18.0	480.5	3,222.9	16
Commercial Revitalization	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
Neighborhood Revitalization	0.0	0.0	0.0	0.0	-	3.8	0.0	32.5	60.0	16
UNSCHEDULED LEAVE (DAYS)	102.0	62.0	118.8	63.4	(46.6%)	79.4	53.2	118.8	1,270.5	16
Commissioner's Office	0.0	0.0	0.0	0.0	-	0.6	0.0	7.0	9.0	16
Housing Inspection	46.3	21.3	49.6	21.3	(57.0%)	28.1	17.8	49.6	448.8	16
Legal Enforcement	0.0	0.0	0.0	0.0	-	0.1	0.0	1.0	1.0	16
Construction & Building Inspection	9.0	12.1	18.5	6.6	(64.4%)	10.7	3.1	18.5	170.6	16
Administration	1.2	1.1	11.3	12.3	8.5%	6.1	1.1	13.0	97.9	16
Community Service	38.5	19.0	19.5	8.5	(56.4%)	20.7	8.5	38.5	331.8	16
Commercial Revitalization	1.0	1.0	0.0	4.0	N/A	0.6	0.0	4.0	9.0	16
Neighborhood Revitalization	6.0	7.5	19.8	10.7	(46.0%)	12.6	4.9	26.4	202.3	16
DISABILITY (DAYS)	10.0	6.0	10.0	32.0	220.0%	10.1	0.0	32.0	161.0	16
Commissioner's Office	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
Housing Inspection	10.0	6.0	10.0	12.0	20.0%	6.4	0.0	15.0	102.0	16
Legal Enforcement	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
Construction & Building Inspection	0.0	0.0	0.0	8.0	N/A	1.9	0.0	10.0	30.0	16
Administration	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
Community Service	0.0	0.0	0.0	12.0	N/A	1.8	0.0	12.0	29.0	16
Commercial Revitalization	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
Neighborhood Revitalization	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	16
LIGHT DUTY (DAYS)	21.0	13.0	7.0	5.5	(21.4%)	15.2	5.5	37.0	136.4	9
Commissioner's Office	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9
Housing Inspection	11.0	13.0	7.0	5.5	(21.4%)	12.8	5.5	27.0	115.4	9
Legal Enforcement	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9
Construction & Building Inspection	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9
Administration	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9
Community Service	10.0	0.0	0.0	0.0	-	2.3	0.0	10.0	21.0	9
Commercial Revitalization	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9
Neighborhood Revitalization	0.0	0.0	0.0	0.0	-	0.0	0.0	0.0	0.0	9



CITISTAT

EMPLOYEE LEAVE SUMMARY

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	17	153	4.0	0.0	0.0	0.0	0.0	0.0	0.0	8.0	1.0	9.5	0.0	0.0	22.5
Housing Inspection	180	1,620	61.7	10.0	4.5	28.0	1.0	12.0	20.0	80.1	20.0	6.5	0.0	6.5	250.2
Legal Enforcement	3	27	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	1.0
Constr & Bldg Inspection	69	621	17.0	5.0	0.0	0.0	0.0	8.0	5.0	22.5	9.1	7.5	0.0	9.0	83.2
Administration	30	270	4.4	10.0	0.0	0.0	0.0	0.0	0.8	9.5	5.6	7.2	0.0	0.0	37.5
Community Service	125	1,125	27.1	3.0	0.0	9.0	0.0	12.0	12.0	40.5	8.6	19.3	0.0	0.0	131.4
Commercial Revitalization	5	45	0.0	4.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	4.0
Neighborhood Revitalization	49	441	11.0	8.5	0.0	0.0	0.0	0.0	0.0	13.0	7.2	17.2	0.0	0.0	56.9
TOTALS	478	4,302	125.2	40.5	4.5	37.0	1.0	32.0	37.8	173.6	51.5	68.2	0.0	15.5	586.7

CitiStat Reporting Period: January 20, 2001 through February 2, 2001

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	18	180	3.0	0.0	0.0	0.0	0.0	0.0	0.0	2.0	3.0	6.5	0.0	3.0	17.5
Housing Inspection	177	1,770	48.8	21.6	10.0	26.0	13.2	10.0	14.0	70.9	14.5	9.7	0.0	8.5	247.1
Legal Enforcement	3	30	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.0	1.0	1.3	0.0	0.0	4.3
Constr & Bldg Inspection	69	690	16.7	11.5	0.0	0.0	0.0	0.0	3.0	24.5	7.8	9.5	0.0	3.0	76.0
Administration	32	320	2.5	3.5	0.0	0.0	0.0	0.0	0.0	12.5	4.3	12.4	0.0	0.0	35.2
Community Service	154	1,540	139.1	11.0	0.0	10.0	0.0	0.0	2.0	44.7	20.3	23.9	0.0	10.0	261.0
Commercial Revitalization	5	50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	3.0	0.0	0.0	4.0
Neighborhood Revitalization	49	490	11.0	9.0	0.0	0.0	0.0	0.0	5.0	19.5	7.3	14.8	0.0	0.0	66.6
TOTALS	507	5,070	221.1	56.6	10.0	36.0	13.2	10.0	24.0	177.1	58.2	81.1	0.0	24.5	711.7

Change since Last Period

	EMPLOYEES	REQUIRED WORK-DAYS	PRE-APPROVED SICK	NON- SCHEDULED SICK	SICK BANK	SICK X	X UNAPPROVED	ACCIDENT TIME	PERMISSION LEAVE	VACATION	PERSONAL LEAVE	COMP TIME*	FAMILY LEAVE	X w/ PERMISSION	TOTALS
Commissioner's Office	(5.6%)	(15.0%)	33.3%	-	-	-	-	-	-	300.0%	(66.7%)	45.1%	-	-	28.2%
Housing Inspection	1.7%	(8.5%)	26.4%	(53.7%)	(55.0%)	7.7%	(92.4%)	20.0%	42.9%	13.0%	38.1%	(33.3%)	-	(23.5%)	1.3%
Legal Enforcement	-	(10.0%)	-	-	-	-	-	-	-	-	-	(21.4%)	-	-	(76.6%)
Constr & Bldg Inspection	-	(10.0%)	1.9%	(56.5%)	-	-	-	-	66.7%	(8.2%)	16.7%	(20.6%)	-	200.0%	9.4%
Administration	(6.3%)	(15.6%)	76.0%	185.7%	-	-	-	-	-	(24.0%)	30.2%	(41.7%)	-	-	6.5%
Community Service	(18.8%)	(26.9%)	(80.5%)	(72.7%)	-	(10.0%)	-	-	500.0%	(9.4%)	(57.7%)	(19.4%)	-	-	(49.6%)
Commercial Revitalization	-	(10.0%)	-	-	-	-	-	-	-	-	-	-	-	-	-
Neighborhood Revitalization	-	(10.0%)	-	(5.6%)	-	-	-	-	-	(33.3%)	(1.4%)	15.7%	-	-	(14.7%)
TOTALS	(5.7%)	(15.1%)	(43.4%)	(28.4%)	(55.0%)	2.8%	(92.4%)	220.0%	57.3%	(2.0%)	(11.5%)	(16.0%)	-	(36.7%)	(17.6%)



COMPLAINTS

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

CONSTITUENT COMPLAINTS - SUMMARY

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16	% Change	Average	Minimum	Maximum	Total	Periods
NEW COMPLAINTS	356	785	517	370	-28.4%	996	291	3,011	12,942	13
# RESOLVED	499	2,885	547	546	-0.2%	1,488	305	3,370	19,346	13
CURRENT BACKLOG*	3,545	1,359	1,329	1,153	-13.2%	4,623	1,153	9,520	60,101	13
AVERAGE RESOLUTION TIME	35	37	33	0	-100.0%	32	14	40	225	7

CONSTITUENT COMPLAINTS BY TYPE

Complaint Type	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16	% Change	Average	Minimum	Maximum	Total	Periods
VACANT BUILDINGS										
New	79	186	152	90	-40.8%	118.7	60.0	186.0	831.0	7
Resolved	29	61	158	131	-17.1%	101.4	29.0	158.0	710.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	35%	22%	38%	68%	78.9%	1002%	22%	6800%		7
Current Backlog	194	319	313	272	-13.1%	253.0	194.0	319.0	1,771.0	7
Average Age of Backlog	38	43	34	33	-2.9%	33.9	27.0	43.0	237.0	7
EXTERIOR										
New	37	95	57	55	-3.5%	66.4	26.0	129.0	465.0	7
Resolved	74	17	103	92	-10.7%	71.9	17.0	117.0	503.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	68%	8%	80%	62%	-22.5%	922%	8%	6200%		7
Current Backlog	157	235	189	152	-19.6%	193.0	152.0	235.0	1,351.0	7
Average Age of Backlog	40	44	38	34	-10.5%	37.1	28.0	44.0	260.0	7
MAINTENANCE										
New	89	236	168	57	-66.1%	118.3	47.0	236.0	828.0	7
Resolved	101	136	156	112	-28.2%	108.0	52.0	156.0	756.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	76%	31%	67%	61%	-9.0%	920%	31%	6100%		7
Current Backlog	202	302	314	259	-17.5%	246.0	202.0	314.0	1,722.0	7
Average Age of Backlog	37	36	36	29	-19.4%	33.3	28.0	37.0	233.0	7
TRASH & CANS										
New	94	154	106	145	36.8%	134.1	74.0	216.0	939.0	7
Resolved	108	33	86	159	84.9%	103.7	33.0	197.0	726.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	25%	7%	84%	73%	-13.1%	1082%	7%	7300%		7
Current Backlog	317	438	458	444	-3.1%	365.4	250.0	458.0	2,558.0	7
Average Age of Backlog	35	41	42	38	-9.5%	34.9	27.0	42.0	244.0	7
RODENTS & INSECTS										
New	20	35	5	12	140.0%	37.1	5.0	95.0	260.0	7
Resolved	150	188	8	14	75.0%	79.0	8.0	188.0	553.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	54%	92%	94%	70%	-25.5%	1048%	18%	7000%		7
Current Backlog	174	11	8	6	-25.0%	166.4	6.0	340.0	1,165.0	7
Average Age of Backlog	27	17	15	15	0.0%	22.7	15.0	29.0	159.0	7
OTHER										
New	37	79	29	11	-62.1%	33.6	0.0	79.0	235.0	7
Resolved	37	2450	36	38	5.6%	506.6	0.0	2,450.0	3,546.0	7
Average Resolution Time (Target)	30	30	30	30	0.0%	30.0	30.0	30.0	210.0	7
% Resolved within Target	2%	98%	57%	65%	14.0%	959%	0%	6500%		7
Current Backlog	2,425	54	47	20	-57.4%	1,668.0	20.0	3,374.0	11,676.0	7
Average Age of Backlog	45	14	16	15	-6.3%	28.8	14.0	45.0	201.8	7



COMPLAINTS

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

REQUESTS FOR SERVICE- SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	2/3-2/16		Average	Minimum	Maximum	Total	Periods
NEW COMPLAINTS	245	281	517	242	-53.2%	1,071	242	3,011	13,928	13
# RESOLVED	1,098	1,230	547	268	-51.0%	1,583	268	3,370	20,574	13
CURRENT BACKLOG*	1,094	145	1,329	58	-95.6%	3,692	58	9,520	47,997	13
AVERAGE RESOLUTION TIME	17	10	33	9	-72.7%	17	9	29		13

* This data is approximately two weeks behind real time data.

REQUESTS FOR SERVICE BY TYPE

Complaint Type	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	2/3-2/16		Average	Minimum	Maximum	Total	Periods
EMPLOYMENT										
New	0	2	152	0	-100.0%	3.4	0.0	10.0	24.0	7
Resolved	29	15	158	0	-100.0%	10.3	0.0	29.0	72.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	31%	100%	38%	100%	163.2%	1467%	0%	10000%	0%	7
Current Backlog	13	0	313	0	-100.0%	24.0	0.0	57.0	168.0	7
Average Age of Backlog	20	0	34	0	-100.0%	14.9	0.0	31.0	104.0	7
EDUCATION										
New	1	1	57	3	-94.7%	0.9	0.0	3.0	6.0	7
Resolved	1	1	103	3	-97.1%	4.3	0.0	23.0	30.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	100%	100%	80%	100%	25.0%	1486%	0%	10000%	0%	7
Current Backlog	0	0	189	0	0.0%	6.9	0.0	25.0	48.0	7
Average Age of Backlog	1	0	38	0	-100.0%	9.1	0.0	35.0	64.0	7
INCOME MGMT										
New	12	7	168	21	-87.5%	7.9	1.0	21.0	55.0	7
Resolved	15	8	156	15	-90.4%	10.7	0.0	33.0	75.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	99%	100%	67%	72%	7.5%	1084%	0%	7200%	0%	7
Current Backlog	1	0	314	6	-98.1%	11.9	0.0	36.0	83.0	7
Average Age of Backlog	14	0	36	10	-72.2%	15.3	0.0	35.0	107.0	7
HOUSING										
New	7	1	106	1	-99.1%	8.0	1.0	27.0	56.0	7
Resolved	177	62	86	5	-94.2%	65.4	5.0	177.0	458.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	33%	100%	84%	46%	-45.2%	698%	5%	4600%	0%	7
Current Backlog	88	27	458	7	-98.5%	164.4	7.0	387.0	1,151.0	7
Average Age of Backlog	25	17	42	10	-76.2%	23.4	8.0	41.0	164.0	7
EMERGENCY ASSISTANCE										
New	210	211	5	182	3540.0%	476.7	182.0	1,237.0	3,337.0	7
Resolved	668	1,072	8	191	2287.5%	805.9	191.0	1,654.0	5,641.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	59%	100%	94%	88%	-6.4%	1315%	44%	8800%	0%	7
Current Backlog	945	84	8	27	237.5%	876.4	27.0	2,244.0	6,135.0	7
Average Age of Backlog	32	25	15	10	-33.3%	22.4	8.0	32.7	156.7	7
NUTRITION										
New	15	55	29	25	-13.8%	106.9	15.0	335.0	748.0	7
Resolved	194	55	36	36	0.0%	151.0	36.0	420.0	1,057.0	7
Average Resolution Time (Target)	10	10	30	10	-66.7%	10.0	10.0	10.0	70.0	7
% Resolved within Target	100%	100%	57%	76%	33.3%	1146%	47%	7600%	0%	7
Current Backlog	0	0	47	11	-76.6%	117.7	0.0	328.0	824.0	7
Average Age of Backlog	0	0	16	10	-37.5%	14.9	0.0	33.0	104.0	7
LINKAGES										
New	0	4		10	-100.0%	45.4	0.0	220.0	318.0	7
Resolved	14	17		23	0%	85.7	14.0	247.0	600.0	7
Average Resolution Time (Target)	10	10		10	0%	10.0	10.0	10.0	70.0	7
% Resolved within Target	23%	33%		77%	0%	1137%	23%	7700%	0%	7
Current Backlog	47	34		7	0%	114.7	7.0	353.0	803.0	7
Average Age of Backlog	30	14		10	0%	19.9	10.0	30.0	139.0	7



OPEN HOUSING NOTICES

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

OPEN NOTICES SUMMARY

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				Total	Periods
	1/6-1-19	1/20-2/2	1/20-2/2	02/03-2/16	% Change	Average	Minimum	Maximum			
Multiple Dwellings	1788	1759	1759	1747	-0.7%	1,843	1,747	1,916		22113	12
Interior Inspections	2156	2106	2106	2100	-0.3%	2,073	1,983	2,156		24881	12
Exterior Inspections	3966	3887	3887	3792	-2.4%	4,039	3,792	4,287		48469	12
Vacant Buildings	13,794	13,768	13,768	13,776	0.1%	13,445	13,088	13,794		161337	12
Zoning	567	468	468	600	28.2%	469	393	600		5630	12
Total	22271	21988	21988	22015	0.1%	21,869	21,003	22,753		262430	12

The percentage of change remains constant because the activity behind the numbers is not separated.

We are reviewing our ability to breakdown the data.

VACANT BUILDINGS SUMMARY

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16	% Change	Average	Minimum	Maximum			
CENTRAL	696	705	710	711	0.1%	705	693	719		8457	12
SOUTHEAST	973	989	985	988	0.3%	964	922	989		11568	12
EASTERN	4065	4107	4107	4097	-0.2%	4,019	3,916	4,107		48223	12
NORTHEAST	347	349	363	358	-1.4%	353	347	363		4238	12
NORTHERN	565	572	583	582	-0.2%	550	522	583		6596	12
NORTHWEST	926	938	943	960	1.8%	895	784	960		10744	12
WESTERN	2534	2554	2545	2536	-0.4%	2,524	2,486	2,554		30287	12
SOUTHWEST	891	904	896	893	-0.3%	877	833	904		10522	12
SOUTHERN	1111	1159	1160	1183	2.0%	1,090	1,012	1,183		13083	12
COMPLIANCE	1487	1517	1476	1469	-0.5%	1,468	1,398	1,521		17617	12
TOTALS	13597	13794	13768	13777	0.1%	13,445	12,913	13,883		161335	12

SUMMARY OF OPEN NOTICES BY DISTRICT

DISTRICT	1/20-2/2 REPORTING PERIOD				2/3-2/16 REPORTING PERIOD				% CHANGES			
	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals	90+ Days since action	31-89 Days since action	1-30 Days since action	Totals
CENTRAL	351	266	670	1287	352	337	602	1291	0.3%	26.7%	-10.1%	0.3%
SOUTHEAST	823	722	219	1764	772	640	322	1734	-6.2%	-11.4%	47.0%	-1.7%
EASTERN	1918	2270	641	4829	2097	2295	439	4831	9.3%	1.1%	-31.5%	0.0%
NORTHEAST	496	492	397	1385	500	443	432	1375	0.8%	-10.0%	8.8%	-0.7%
NORTHERN	509	468	197	1174	542	430	197	1169	6.5%	-8.1%	0.0%	-0.4%
NORTHWEST	321	1023	363	1707	408	876	438	1722	27.1%	-14.4%	20.7%	0.9%
WESTERN	1024	1459	806	3289	953	1041	1257	3251	-6.9%	-28.6%	56.0%	-1.2%
SOUTHWEST	95	672	636	1403	74	674	633	1381	-22.1%	0.3%	-0.5%	-1.6%
SOUTHERN	871	905	213	1989	832	841	419	2092	-4.5%	-7.1%	96.7%	5.2%
COMPLIANCE	1451	868	467	2786	1501	1030	233	2764	3.4%	18.7%	-50.1%	-0.8%
ZONING	288	57	30	375	290	65	50	405	-1.7%	14.0%	66.7%	8.0%
TOTAL	8147	9202	4639	21988	8321	8672	5022	22015	2.1%	-5.8%	8.3%	0.1%



HOUSING INSPECTOR PRODUCTIVITY

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

INSPECTION ACTIVITY

	2 -WEEK REPORTING PERIODS					YEAR-TO-DATE				
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16	% Change	Average	Minimum	Maximum	Total	Periods
Total Inspections	5032	5273	6735	5514	-18.1%	7,159	5,032	8,877	85903	12
Court Cases	46	43	68	55	-19.1%	88	43	140	1051	12
Abatements	361	379	445	322	-27.6%	401	230	520	4812	12
Citations	24	41	25	31	24.0%	78	24	156	933	12
IAN's	88	145	182	140	-23.1%	169	88	265	2024	12

INSPECTOR PRODUCTIVITY

	Current 1/20-2/2			Current Period 2/03-02/16			% CHANGES		
	Days Worked	Total Inspections	Daily Average	Days Worked	Total Inspections	Daily Average	Days Worked	Total Inspections	Daily Average
DISTRICT 1 (Central)									
Superintendent: Joyce Shuler	50	701	14.0	39	510	13.1	-22.0%	-27.2%	-6.7%
Inspector I	9	201	22.3	7	143	22.0	-27.8%	-28.9%	-1.5%
Inspector II	28	452	16.1	19	304	16.4	-33.9%	-32.7%	1.8%
Inspector III	13	48	3.7	14	63	4.5	7.7%	31.3%	21.9%
DISTRICT 2 (Southeast)									
Superintendent Sal Maimone	65	875	13.6	59	623	10.6	-8.5%	-28.8%	-22.2%
Inspector I	11	163	14.8	17	238	14.0	54.5%	46.0%	-5.5%
Inspector II	35	543	15.7	26	261	10.0	-24.6%	-51.9%	-36.2%
Inspector III	19	169	8.9	16	124	7.8	-15.8%	-26.6%	-12.9%
DISTRICT 3 (Eastern)									
Acting Supt Bernadeen Ademiluyi	50	641	13.0	58	827	14.4	16.2%	29.0%	11.0%
Inspector I	28	459		37	640	17.5	32.7%	39.4%	#DIV/0!
Inspector II	14	158	11.3	15	171	11.4	7.1%	8.2%	1.0%
Inspector III	8	24	3.0	6	16	2.7	-25.0%	-33.3%	-11.1%
DISTRICT 4 (Northeast)									
Superintendent Ed White	43	649	15.2	33	532	16.4	-24.1%	-18.0%	8.0%
Inspector I	22	356	16.0	21	369	17.6	-5.4%	3.7%	9.5%
Inspector II	21	293	14.2	12	163	14.2	-44.2%	-44.4%	-0.4%
Inspector III	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 5 (Northern)									
Superintendent Mike Savino	53	689	13.1	45	497	11.0	-14.3%	-27.9%	-15.9%
Inspector I	16	396	24.8	13	346	27.7	-21.9%	-12.6%	11.8%
Inspector II	10	154	15.4	13	65	5.2	25.0%	-57.8%	-66.2%
Inspector III	27	139	5.2	20	86	4.3	-24.5%	-38.1%	-18.0%
DISTRICT 6 (Northwest)									
Superintendent Stan Janczak	64	977	15.3	50	725	14.6	-22.2%	-25.8%	-4.4%
Inspector I	16	314	19.8	12	231	19.4	-25.2%	-26.4%	-1.7%
Inspector II	48	663	13.8	33	449	13.7	-31.6%	-32.3%	-0.9%
Inspector III	0	-	0.0	5	45	9.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 7 (Western)									
Superintendent Drusilla Bunch	77	1,011	13.2	62	841	13.6	-19.0%	-16.8%	2.6%
Inspector I	24	521	21.7	16	365	22.8	-33.3%	-29.9%	5.1%
Inspector II	35	428	12.4	30	412	13.7	-13.0%	-3.7%	10.6%
Inspector III	18	62	3.4	16	64	4.0	-11.1%	3.2%	16.1%
DISTRICT 8 (Southwest)									
Superintendent Bernie Daniloski	27	409	15.0	17	217	12.0	-37.0%	-46.9%	-20.0%
Inspector I	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
Inspector II	27	409	15.0	17	217	12.0	-37.0%	-46.9%	-20.0%
Inspector III	0	-	0.0	0	-	0.0	#DIV/0!	#DIV/0!	#DIV/0!
DISTRICT 9 (Southern)									
Superintendent Sam Moore	65	783	12.1	59	742	12.7	-10.0%	-5.2%	5.2%
Inspector I	23	451	19.6	17	279	16.9	-28.3%	-38.1%	-13.8%
Inspector II	23	218	9.5	29	384	13.2	26.1%	76.1%	39.7%
Inspector III	19	114	6.0	13	79	6.1	-31.6%	-30.7%	1.2%
TOTALS	492	6,735	13.7	841	11,028	11.8	70.9%	63.7%	-13.8%



CLEANING & BOARDING

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

CLEANING AND BOARDING SUMMARY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE			Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16		Average	Minimum	Maximum		
Work Orders Outstanding	3859	3723	5461	5419	-0.8%	4,249	3,723	4,964	53374	10
Total Work Orders Completed	104	238	205	149	-27.3%	298	104	502	2977	10

Current period represents a one time change based on work orders completed but not counted as received.

There are also changes in district offices totals of work orders outstanding as marked in italics.

CLEANING AND BOARDING ACTIVITY

OUTSTANDING

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE			Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16		Average	Minimum	Maximum		
Central	459	440	536	517	-3.5%	469	437	536	6097	13
Southeast	175	160	182	179	-1.6%	153	111	182	1993	13
Eastern *	1,101	1,079	2,051	2,044	-0.3%	1,429	1,032	2,051	18583	13
Northeast	135	128	139	133	-4.3%	127	112	139	1655	13
Northern	142	137	154	160	3.9%	133	107	160	1733	13
Northwest	35	24	244	228	-6.6%	141	24	286	1832	13
Western	1,035	971	1,216	1,223	0.6%	1,232	971	1,402	16020	13
Southwest	477	459	519	409	-21.2%	465	417	526	6047	13
Southern	300	325	420	409	-2.6%	329	296	420	4272	13
Totals	3,859	3,723	5,461	5,302	-2.9%	4,479	3,723	5,461	58232	13

*408 deducted due to third party contractor leaving and the work orders were found to have been counted twice

CREATED

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE			Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16		Average	Minimum	Maximum		
Central	19	5	4	7	75.0%	14	4	37	186	13
Southeast	12	9	12	7	-41.7%	13	1	25	165	13
Eastern	36	40	69	33	-52.2%	72	8	127	931	13
Northeast	7	-	6	6	0.0%	5	-	18	69	13
Northern	3	1	1	6	500.0%	7	-	35	87	12
Northwest	8	1	11	1	-90.9%	19	1	53	245	13
Western	25	11	27	33	22.2%	48	11	98	622	13
Southwest	8	3	13	13	0.0%	19	3	38	251	13
Southern	13	32	19	1	-94.7%	18	1	32	237	13
Totals	131	102	162	107	-34.0%	215	102	311	2793	13

COMPLETED - PROPERTY MANAGEMENT

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE			Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16		Average	Minimum	Maximum		
Central	1	4	3	1	-66.7%	6	-	38	76	13
Southeast	1	16	4	7	75.0%	5	-	16	64	13
Eastern	8	57	36	24	-33.3%	54	8	150	701	13
Northeast	3	7	13	12	-7.7%	6	-	13	79	13
Northern	5	6	3	-	-100.0%	3	-	10	37	13
Northwest	4	1	12	-	-100.0%	22	-	109	288	13
Western	33	40	48	20	-58.3%	36	5	85	473	13
Southwest	11	21	23	6	-73.9%	14	-	36	179	13
Southern	3	7	14	2	-85.7%	5	-	14	69	13
Totals	69	159	156	72	-53.8%	151	69	249	1966	13

COMPLETED - THIRD PARTY

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE			Total	Periods
	12/23-1/5	1/6-1/19	1/20-2/2	02/03-02/16		Average	Minimum	Maximum		
Central	-	20	-	25	100.0%	8	-	25	106	13
Southeast	5	8	3	3	0.0%	5	-	24	70	13
Eastern	5	5	9	16	77.8%	60	-	345	785	13
Northeast	-	-	-	-	0.0%	-	-	-	0	13
Northern	3	-	-	-	N/A	1	-	6	12	13
Northwest	4	11	7	12	71.4%	11	-	43	138	13
Western	12	35	14	6	-57.1%	21	-	136	274	13
Southwest	-	-	-	-	0.0%	2	-	12	18	12
Southern	6	-	16	10	-37.5%	14	-	69	178	13
Totals	35	79	49	72	46.9%	122	35	345	1581	13



SECTION 8

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

SUMMARY

	MONTHLY REPORTING				% Change	YEAR-TO-DATE			Total	Periods
	NOV	DEC	JAN			Average	Minimum	Maximum		
Number of Certificates Issued	123	124	163		-100.00%					
Number of Leases Executed	117	141	162		-100.00%					
Number of Certificates Ported	27	20	24		-100.00%					
LANDLORD PAYMENTS										
Value of Payments Made (\$)	\$3,483,670.00	\$3,686,929.00	\$3,582,648.16		-100.00%					
% of Total Due	0.98	99%	99%		-100.00%					
# of Landlords Paid	1,862	1,901	1,921		-100.00%					
% of Landlords Paid	0.98	99%	99%		-100.00%					
TENANT PAYMENTS										
Value of Payments Made (\$)	\$ 151,124.00	\$152,494.00	\$140,941.11		-100.00%					
% of Total Due	\$ 0.99	99%	98%		-100.00%					
# of Tenants Paid	2,152	2,051	2,023		-100.00%					
% of Tenants Paid	\$ 0.99	99%	98%		-100.00%					
Current Number of Units (#)	13,312	12,531	12,531		-100.00%					

EXECUTED LEASES

	MONTHLY REPORTING				% CHANGE	YEAR-TO-DATE			Total	Periods
	NOV	DEC	JAN			Average	Minimum	Maximum		
Number of Leases Executed	117	141	162		-100.00%					
BaltimoreCity	105	117	134		-100.00%					
Impacted Areas	101	112	134		-100.00%					
Non-Impacted Areas	4	5	0		N/A					
BaltimoreCounty	9	22	27		-100.00%					
AnneArundelCounty	3	0	0		0.00%					
HarfordCounty	0	0	0		0.00%					
CarrollCounty	0	0	0		0.00%					
PrinceGeorge'sCounty	0	0	0		0.00%					
MontgomeryCounty	0	0	0		0.00%					
HowardCounty	0	0	0		0.00%					
Other	0	2	1		-100.00%					

PORTED

	MONTHLY REPORTING				% CHANGE	YEAR-TO-DATE			Total	Periods
	NOV	DEC	JAN			Average	Minimum	Maximum		
Number of Certificates Ported	27	20	24		-100.00%					
Baltimore County	20	11	15		-100.00%					
Anne Arundel County	3	2	3		-100.00%					
Harford County	0	1	3		200.00%					
Carroll County	0	0	0		0.00%					
Prince George's County	0	0	0		0.00%					
Montgomery County	0	1	0		N/A					
Howard County	2	2	1		-100.00%					
Other	2	3	2		-100.00%					

UNITS

	MONTHLY REPORTING				% CHANGE	YEAR-TO-DATE			Total	Periods
	NOV	DEC	JAN			Average	Minimum	Maximum		
Number of Section 8 Units	8,502	8,226	8,171		-100.00%					
Baltimore City	7,812	7,889	7,834		-100.00%					
Impacted Areas	7,532	7,604	7,549		-100.00%					
Non-Impacted Areas	280	285	285		-100.00%					
Baltimore County	477	172	172		-100.00%					
Anne Arundel County	44	0	0		0.00%					
Harford County	0	0	0		0.00%					
Carroll County	1	1	1		-100.00%					
Prince George's County	9	9	9		-100.00%					
Montgomery County	5	5	5		-100.00%					
Howard County	136	136	136		-100.00%					
Other	18	14	14		-100.00%					

NUMBER OF TENANT TERMINATIONS

	MONTHLY REPORTING				% CHANGE	YEAR-TO-DATE			Total	Periods
	NOV	DEC	JAN			Average	Minimum	Maximum		
Number of Terminations	12	9	4		-100.00%					
Upheld	12	9	4		-100.00%					
Overturned	0	0	0		0.00%					



SECTION 8

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

HABC COMPLAINTS

	2-WEEK REPORTING PERIODS				% CHANGE	YEAR-TO-DATE			Total	Periods
	11/25-12/08	12/09-12/22	12/23-01/05	JAN		Average	Minimum	Maximum		
Number of Complaint Calls Received	406	309	120	774	545.00%	402.3	120	774	1,609	4
Community	13	0	3	0	-100.00%	4	0	13	16	4
Drug Activity	0	0	1	0	-100.00%	0	0	1	1	4
Drug Activity Resolved	0	0	1	0	-100.00%	0	0	1	1	4
Violent Criminal Behavior	3	0	0	1	100.00%	1	0	3	4	4
Violent Criminal Behavior Resolved	2	0	0	1	100.00%	0.8	0	2	3	4
Nuisance	0	0	0	0	0.00%	0	0	0	0	4
Nuisance Resolved	0	0	0	0	0.00%	0	0	0	0	4
Other	2	0	2	0	-100.00%	1	0	2	4	4
Other Resolved	0	0	2	0	-100.00%	1	0	2	2	4
Landlord Complaint About Tenant	2	0	0	1	100.00%	1	0	2	3	4
Landlord Complaint About Tenant Resolved	1	0	0	1	100.00%	1	0	1	2	4
Tenant Complaint About Landlord	3	0	0	0	0.00%	1	0	3	3	4
Tenant Complaint About Landlord Resolved	2	0	0	0	0.00%	1	0	2	2	4
Tenant Complaint About Condition of Property	3	1	0	4	400.00%	2	0	4	8	4
Tenant Complaint About Property Resolved	0	1	0	4	400.00%	1	0	4	5	4
Payments	393	308	117	768	556.41%	397	117	768	1,586	4
Landlord - No Payment	243	149	65	463	612.31%	230	65	463	920	4
Landlord - No Payment Resolved	114	105	41	320	680.49%	145	41	320	580	4
Landlord - Incorrect Amount	23	101	19	148	678.95%	73	19	148	291	4
Landlord- Incorrect Amount Resolved	6	33	9	119	1222.22%	42	6	119	167	4
Tenant Payment	127	58	33	157	375.76%	93.8	33	157	375	4
Tenant Payment Resolved	75	44	9	104	1055.56%	58	9	104	232	4
Average Abatement Time (Days)	7	5	5	5	0.00%	6	5	7	22	4



VEHICLE DATA

CitiStat Reporting Period: February 3, 2001 through February 16, 2001

VEHICLE DATA

	2 -WEEK REPORTING PERIODS				% Change	YEAR-TO-DATE		
	12-23-1/5	1/6-1/19	1/20-2/2	2/3-2/16		Average	Minimum	Maximum
Total Vehicles	82	82	82	82	0.0%	85	82	96
Code 1					-			
Sedans	0	0	0	0	-	0	0	0
SUV's	0	0	0	0	-	0	0	0
Utility Trucks	3	3	3	3	0.0%	3	3	3
Vans	3	3	3	3	0.0%	3	3	3
Trailers	3	3	3	3	0.0%	3	3	3
Others	14	14	14	14	0.0%	14	14	14
Take Home	0	0	0	0	-	0	0	0
Code 2					-			
Sedans	52	52	52	52	0.0%	53	52	58
SUV's	4	4	4	4	0.0%	4	4	5
Utility Trucks	1	1	1	1	0.0%	1	1	1
Vans	2	2	2	2	0.0%	2	2	2
Trailers	0	0	0	0	-	0	0	0
Others	0	0	0	0	-	0	0	0
Take Home	3	3	3	3	0.0%	3	3	4
Leased Vehicles	0	0	0	0	-	0	0	0